Managing The Complexity of UBO

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Outline

- Management Issues
- Tips For Success
- Standard Insurance Table/Other Health InsuranceData
- HIPAA Standards

Management Issues

- OHI Collection
- Billing Accuracy
- Claims Follow-up
- Situations
- Workload/Data Standardization

Management Issues

OHI Collection

DD 2569

Patient Interviews

Insurance Company Data Base

Claims Identification for MAC

Management Issues

- **When In Doubt……Don’t Bill!**
- **Bills reflect actual work done and documented**

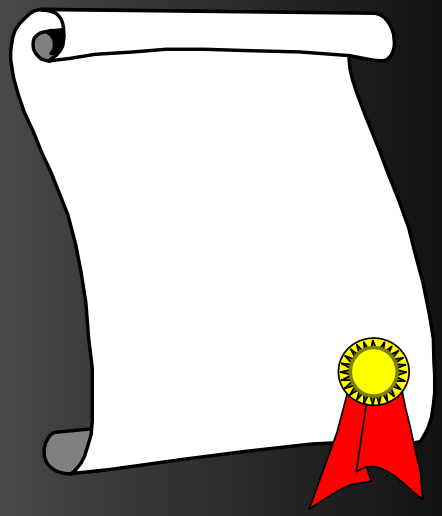
Management Issues

Claims Follow-Up

- **Administrative**
- **Response to Insurance Companies**
- **Legal Follow-Up/Interface**

Contracts

Resource Sharing
Billling
Debt Collection
Multi-Site Billing



Tips for Success

- AIS
- Policy
- Education and Training
- Internal Audits
- Legal
- Feedback

Workload/Data Standardization

- Inpatient Data
- Extended Care
- Appointment Standardization
- Coding Issues

Standard Insurance Table, Other Health Insurance

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